

Aqaba

Cruise Terminal

Tariff

Contact info

Customer Service: AQCT@adcruiseaqaba.com

Website

AQ Cruise for Management of Ports Company Website: <https://www.adports.ae/>

Effective from: 1st of October 2023

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1. Definition

- 1.1 **AD Ports:** Abu Dhabi Ports Group.
- 1.2 **AQC:** Aqaba Cruise for Management of Ports Company part of AD Ports Group.
- 1.3 **Day:** A calendar day consisting of 24 continuous hours commencing at midnight.
- 1.4 **GT:** Shall mean the Gross Tonnage (GT) of a vessel as recorded in the valid National or International Tonnage Certificate, issued by a vessel's national administration or classification society on behalf of the national administration. Where a vessel or craft has a dual GT, then the higher figure applies.
- 1.5 **LOA:** Length Overall.
- 1.6 **DWT:** Shall mean the Deadweight Tonnage of a vessel as recorded in the valid National or International Tonnage Certificate, issued by a vessel's national administration or classification society on behalf of the national administration. It measures of how much weight a ship can carry. It is the sum of the weights of cargo, fuel, fresh water, ballast water, provisions, passengers, and crew.
- 1.7 **CBM:** A volume of one cubic meter.
- 1.8 **NOC:** No Objection Certificate.
- 1.9 **Port Dues:** Port dues will be levied on all vessels entering the port facility. All charges are based on tonnage (tons) and or Gross Registered Tonnage (GRT) or Gross Tonnage (GT). Where a vessel has both GRT and GT the higher tonnage shall apply. Where a vessel has a dual GRT, the higher tonnage shall apply.
- 1.10 **Port Users:** ship owners, shipping lines, registered port agents, tour operator, ship chandlers, service providers, freight forwarders, individuals, companies, organizations.
- 1.11 **Port Clearance Certificate:** A certificate issued by AQC to vessels who have complied with all government formalities, have not been detained by order of a court of competent jurisdiction or a government agency and have paid all charges due to AQC.
- 1.12 **FOC: Free of Charge.**
- 1.13 **Charges per hour or part thereof:** Unit of measurement in which service is charged based on total number of hour(s) of service duration and will round up in the following way: for example, if services are used for 1 hour and 15 minutes, the charge levied will be for 2.0 hours.
- 1.14 **Charges per day or part thereof:** Unit of measurement in which service is charged based on total number of day(s) of service duration and will round up in the following way: for example, if services are used for 1 day (24 Hours) and 15 minutes, the charge levied will be for 2.0 days (48 Hours).
- 1.15 **Passenger Vessel:** A vessel that can carry more than 12 passengers, where a passenger is every person other than the master and the members of the crew or other person employed or engaged in any capacity on board a ship on the business of that ship, and or a child under one year of age.
- 1.16 **Passenger Ferry:** Is a passenger vessel engaged on regular services to or from any Gulf port, meaning a series of crossings operated to serve traffic between the same two or more ports, or a series of voyages from and to the same port without intermediate calls, either: according to published timetables or with crossings so regular or frequent that they constitute a recognizable schedule.
- 1.17 **Passengers:** individuals onboard the vessel, declared in the passenger manifests & lists.
- 1.18 **Crew:** individuals employed on the vessel and declared in the records and crew list.
- 1.19 **Equipment Hire:** Equipment hire is subject to equipment availability and as per AQC published tariff.

1.20 **Contact Information:**

Customer Services: AQCT@adcruiseaqaba.com

Toll Free Number: +(962) 32091855

2. **Terms & General Conditions**

2.1 Alterations to schedule of charges: AQC reserves the right to amend, change, edit or alter from time to time, any, or all items under this schedule of charges, including terms and conditions or interpretations contained herein.

2.2 Currency: All charges and rates mentioned in this schedule of charges are payable in Kingdom of Jordan Dinar.

2.3 Payment (Finance): All port registered agents and/or shipping lines are requested to sign a credit agreement with AQC in line with prevailing regulations.

2.4 Payment Deposit: All charges are payable by registered agents with AQC. Vessels may be denied permission to berth, sail or move if found in non-compliance.

2.5 PAYMENT OF INVOICES

- All invoices will be issued within 5 working days starting from the next day after receiving the departure, transit & embarking manifests of the vessel and to be settled within 30 calendar days of receipt of the invoice.

- Review and amend inquiries by the agent will be accepted within 5 working days of receipt date of the invoice, otherwise invoice disputes will not be accepted.

- Delay of payment will lead to a fine of 1% per day of the invoices amount with a maximum of 10% and the port user may be denied from further use of the port facilities, losing the credit facility until all outstanding charges have been settled.

2.6 Administration Working Hours: AQC office is open 5 days per week, every working day from Sunday to Thursday from 8:00 am to 16:00 pm, excluding public holidays.

2.7 Operations Working Hours: AQC Operations within Aqaba Port are available 24 hours a day throughout the year.

2.8 During Public Holidays the charges for Provision Loading Services Items 7.3 to 7.14 will be 1.5 times the tariff mentioned in the respective sections.

2.9 Indemnity:

2.9.1 The Port User warrants that the vessel is seaworthy and holds valid ship and crew certificates certifying the vessel's condition and competency of the crew in accordance with international and local rules, regulations, conventions, standards, and guidelines.

2.9.2 the Port User warrants that the vessel is adequately covered by insurance covering all its liabilities and indemnities hereunder, including but not limited to, oil pollution, collision, wreck removal and third-party liabilities and compensation in accordance with international and local rules, regulations, conventions, standards, and guidelines and that all such insurance is valid throughout the period the vessel is within or using the port.

2.9.3 The Port User undertakes all operations and activities in connection with the use of the services and port are at its sole risk and cost and agrees that AQC does not warrant or guarantee the port or any property or services of or by AQC.

2.9.4 The Port User agrees to be liable for and shall indemnify AQC, its affiliates and their respective directors, employees, representatives, agents and contractors and hold them harmless from any liability, loss, damage, (including loss of life and or personal injury to any person or persons and damage to or loss of any property) cost, expense, claim, obligation, demand, delay or causes of action of whatsoever kind and nature, however arising or caused, whether direct, indirect or consequential occasioned to and/or sustained by the vessel or any Passenger, or to any premises, property or assets owned, hired, leased, chartered or otherwise obtained or provided by the Port User or any third party.

2.9.5 Consent to these Terms and Conditions: The use of any port(s) and/or terminal(s) or facility managed and/or monitored by AQC shall automatically constitute agreement to the terms and conditions of this Tariff between AQC and all Port Users including, but not limited to vessels, their owners, crew, agents and/or representatives, operators, charterers, mortgagors, mortgagees, cargo agents, stevedores, cargo owners, forwarders, shippers and consignees, to be governed by all the rules and regulations, terms and conditions, abide by them and pay all rates and charges specified herein.

The Tariff is intended to assist clients of the Port in planning their operations and, for that reason; we do not anticipate any material changes to such tariff. However, we reserve the right to amend, revise or supplement the Tariff at any time.

3. Marine Services

Marine Service Charges: Marine Service in Aqaba Port including Cruise Terminal operated by APMSCO (Aqaba Port Marine Service Company), for more details, please visit following link: www.apms.jo

4. Berth Booking Services

Berth booking Cancellation Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
4.1	Vessel berth booking cancellation less than 72 hours prior ETA	Per GT per vessel call	0.02
4.2	Mis-declaration charges	Per declaration	100.00

Notes:

- Item 4.1 Vessel berth booking cancellation will not be applicable for the cancellation or rebooking more than 72 hours prior of ETA, as well as for Vessel berth booking cancelation due to weather condition or emergency.
- Item 4.2 Mis-declaration charges applies for wrongly submitted arrival and departure passenger manifest.

5. Port Dues Service

Port Dues Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
5.1	For any period ≤ 2 days	Per GT per day or part thereof	0.020
5.2	For any period > 2 days above	Per GT per day or part thereof	0.030

Note:

- Minimum charge of JOD100 is applicable on tariff item 5.1 & 5.2.
- Items 5.1 & 5.2 charging mechanism per day means per utilized 24 hours, charge count starts from the vessel confirmed Actual Time of Arrival (ATA) and stops at vessel confirmed Actual Time of Departure (ATD). Within the first 2 days (48H) Item 5.1 charge is applicable per day, while for every additional day (24 Hours) or part thereof charge per item 5.2 is applicable.

6. Lay-up Service

Lay-up Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
6.1	Up to 50m (LOA)	Per meter or occupied LOA, per day or part thereof	2.00
6.2	50.01m to 80m (LOA)	Per meter or occupied LOA, per day or part thereof	3.00
Above 80m (LOA) (Rates shall be applied based on GT illustrated in below table)			
6.3	500 to 20,000 (GT)	per day or part thereof	0.020
6.4	20,001 to 60,000 (GT)	per day or part thereof	0.025
6.5	Above 60,000 (GT)	per day or part thereof	0.030
6.6	Oil Rig / Jack-up Barge	per meter or occupied LOA, per day or part thereof	4.00

Notes:

- Lay-up Service is subject to AQC approval and berth availability.
- All vessels loaded at the Terminal, are required to depart from port berth upon completion of cargo operations. Otherwise, lay-up charges will apply.
- Minimum charge of JOD100 is applicable on tariff item 6.1 and 6.2.

- d) Lay-up services charges are applicable to all vessels (not loading and or discharging) before or after cargo operation.
- e) Standard period for long lay-up services for long-term repair is between 15 to 90 calendar days, while standard period of short lay-up services is not more than 14 days.
- f) In case if vessel calling for lay-up stays for a period exceeding standard period illustrated in note (d) or agreed period, a lay-up extension request from vessel agent should be submitted and is subject to AQC approval and berth availability.
- g) All vessels loaded at the Terminal, are required to depart from port berth upon completion of cargo operations. Otherwise, lay-up charges will apply.
- h) The apron yard utilized for keeping Vessel parts, equipment or any other items during the lay-by period shall be charged at the rate of JOD 3.00 per SQM per day or part thereof for utilized area only.
- i) Shifting request by AQC Terminal or Jordan Maritime Commission/Aqaba Harbor Master Authority is subject to Shipping Agent Convenience and charges will be applied.
- j) Dead Vessel lay-up service is subject to double charges presented in Item 6.

7. Passenger, Luggage Handling and Provision Loading Services

Passenger handling services charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)	Minimum Charge (JOD)
7.1	Service Request Fee (admin fee)	Per Request	5.00	N/A
7.2	Passengers Handling Rate	Per person	8.00	N/A
7.3	Porter / Stevedore	Per man per hour or part thereof	7.20	40.00
7.4	Crane (loading and unloading) 40 t	Per Hour or Part thereof	58.50	350.00
7.5	Crane (loading and unloading) 80 t	Per Hour or Part thereof	84.50	500.00
7.6	Telehandler forklift 4t/ Forklift 3t	Per Hour or Part thereof	32.25	180.00
7.8	Stuffing/unstuffing container 20Ft	Per Container	234.00	180.00
7.9	Stuffing/unstuffing container 40Ft	Per Container	325.00	180.00
7.10	Fresh Water supplies for the first 50CBM (by tanker 20 CBM)	Per CBM	15.00	50.00
7.11	Fresh Water supplies for more than 50CBM (by tanker 20 CBM)	Per CBM	21.00	N/A
7.12	General Waste (by truck 15 CBM)	Per Truck	195.00	80.00
7.13	Sludge (by tanker 20 CBM)	Per Truck	390.00	100.00
7.14	Gray water/Wastewater (by tanker 20 CBM)	Per CBM	19.50	100.00

7.15	Service Hire Cancellation Fee	Per Request	As per minimum charge table above
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Notes:

- Item 7.1 Service Request Fee (admin fee) subject to any service request other than item 7.2 and charged as per service request.
- Item 7.2 Passenger Handling Rate is charged per passenger in transit, embarking, disembarking.
- Items 7.3, 7.4, 7.5, 7.6, 7.7, 7.8, 7.9, 7.10, 7.12, 7.13 & 7.14 service provision subject to a minimum charge presented above.
- No General Waste truck will be allowed to stay for more than 24 hours at berth whether is used or not.
- Items 7.14 Service Hire Cancellation Fee applies when cancellation is made less than 24 hours prior to confirmed service engagement and it is subject to charge as per minimum charges presented above.
- In the case that any additional service is required other than listed above, please contact AQC Office at email ID: AQCT@adcruiseaqaba.com, since non-authorized service provider by ADPORTS is allowed to operate withing the Cruise Terminal limits, and service charge is subject to Commercial offer only.

8. Port Security Passes & Security Service

Security services Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
8.1	Security Guard Service - Vessel Gangway (Mandatory)	Per Day or part thereof	50.00
8.2	Additional Security Guard Service	Per person per Day or part thereof	35.00
8.3	Service hire cancellation fee	Per Request	20.00
8.4	Visitor Daily Pass (Requested by AQC /Tenants for Meeting)	Per pass	FOC
8.4	Daily Pass	Per Day	5.00
8.5	Short Term	Up to one month per pass	20.00
8.6	Annual Pass	Per Pass per year	40.00
8.8	Replacement Annual Pass	Per item	30.00
8.9	Pass request cancellation Fee	Per Request	20.00

Notes:

- Item 8.1 is compulsory for all visiting vessel to cruise terminal and provision of one (01) security officer is applicable.
- Item 8.2 subject to request.
- Item 8.3 applies when cancellation is made less than 12 hours prior to confirmed service engagement.

9. Non-Objection (NOC), Approval and Completion Certification

NOC Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
9.1	Hot Work (Hot Work Permits)	Per certificate	10.00
9.2	Working overwater (Other Work Permit)	Per certificate	10.00
9.3	Washing with Freshwater	Per certificate	10.00

10. Schedule of Permit to Work (Land)

PTW Charges:

Code	Tariff Category	Unit of Measurement	Price (JOD)
10.1	Bunkering, lube oil, sludge, & bilge transfer (Bunkering Permit)	Per Permit	40.00
10.2	Disposal of General Waste	Per Permit Per day	20.00
10.3	Disposal & dismantling of major assets (Other Work Permit)	Per Permit Per day	20.00
10.4	Cold Work (Other Work Permit)	Per Permit Per day	20.00
10.5	Working at height (Other Work Permit)	Per Permit Per day	20.00
10.6	Penalty towards any unauthorized corrections or modifications in the PTW document.	Per permit	200.00

Notes:

- Issue of Land PTW or any other forms for works to be done in AQC Terminal shall be issued from AQC Terminal Management office.
- Land PTW charges shall not be applicable to All AQC Terminal long term Residence Contractors for contracts like Facility Management (FM), Substation Maintenance, Fire alarm, Waste management, Cleaning and Housekeeping, Equipment's, Safety and Security etc.
- Maximum duration of any permit shall be 30 days. If works extends beyond this, the old permit to be cancelled and a new permit to be obtained.
- Supplementary Land PTW's are broadly classified under seven (7) categories such as Confined space entry, Electrical isolation works, Excavation, Hot works, Work with oversize load, working at heights & Work with ESD or fire and gas detection systems) and charges apply independently for each supplementary Land PTW. For example, if two supplementary PTW's are required then the charges shall be JOD 40/- and so on.
- Any changes, corrections, or modifications in the Land PTW form issued by Asset Management office are strictly prohibited. If corrections are made in the Land PTW by contractor and if found, the permit shall be cancelled immediately, and works shall be stopped. Penalty shall apply (item no. 10.6) and a new permit to be obtained as per items no 10.

11. Vehicle Registration Fees for Tour Operator/Ground Handler

Registration Charges

Code	Tariff Category	Unit of Measurement	Price (JOD)
11.1	Vehicle entrance fee - Car / 4x4 cars / safari car	Per entry per unit	2.00
11.2	Vehicle entrance fee - Van / Minivan / Minibus	Per entry per unit	5.00
11.3	Vehicle entrance fee - Bus (40+ seaters)	Per entry per unit	6.00
11.4	Service Hire Cancellation Fee	Per Request	20.00

Notes:

- Tariff code 11. charges apply only to commercial vehicles serving passengers pick up and drop off purpose.
- The vehicle entrance fee above is valid for any day of the week and is not subject to a surcharge on weekends or holidays.
- The list of the plate number of the vehicle, which will be entering the cruise terminal area and the purpose of the entrance to our parking area should be shared minimum 24 hours before via the following email: AQCT@adcruiseaqaba.com